

Washington Metropolitan Area Transit Commission

Interstate Trip Taxicab Complaint Form

Use this form to file a complaint about an interstate taxicab trip between points in the Metropolitan District. The Metropolitan District includes: Washington, D.C., Montgomery and Prince George's Counties in Maryland, Fairfax and Arlington Counties in Virginia, as well as the cities of Alexandria and Falls Church VA, and Dulles International Airport. You may also file a complaint about an interstate taxi trip between the areas just mentioned and BWI airport, if the taxi was not licensed in Maryland.

If your trip does not fall within this description, you should direct your complaint to the local jurisdiction's licensing agency.

Fax this form to (202) 653-2179 or send it to: Taxicab Complaints
Washington Metropolitan Area Transit Commission
1828 L Street, N.W., #703
Washington, DC 20036

Complainant Information

Name		Daytime Telephone Number	
Address			
City	State	Zip	E-mail

Taxi Information Provide as much information about the taxicab and driver as you can. Missing information may prevent the Commission from identifying the driver and responding to your complaint.

Taxi Company's Name	Taxi Number
Taxi License Plate	Driver's Hack License Number

Trip Information

Origin Address		Destination Address	
City	State	City	State
Were any stops made en route?		En route stop address	
Trip Date	Time of Departure	Was the taxi hailed or dispatched?	
Total number of passengers in vehicle			
Number of child passengers. List their age(s)			
Number of pieces of luggage (bags and trunks)			
Did the driver handle any bags on your behalf?			
Fare paid to driver (Attach a copy of your receipt if one was provided)			

Additional information, comments, concerns or complaints: _____

(Signature)

(Date)